| CAERPHILLY – APRIL 2006 | | | | |
|-------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
| DATE | ISSUE | DEPARTMENT | PROGRESS UPDATE | |
| 12/01/05 | Bylaw on Skateboarding Caerphilly Town Centre The use of skateboards at various Town Centre locations has caused extensive damaged to public realm areas. | Police Ins Williams Legal Services Geoff Gordon Parks John Ridgewell | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 27/1 Police have seen a reduction in the numbers of persons skateboarding in the town centre after letters were sent to individuals who persisted in the practice. 24/3 A Planning Application P/06/0169 has been granted in respect of a new skateboard facility to be constructed at Caerphilly Leisure Centre. | |
| 08/03/05 | Pleasure Boats on the Moat Caerphilly Castle A number of enquires have been received asking if it is possible to operate rowing boats and pleasure boats on the castle moat. | Econ Development Andrew Highway Tourism Paul Hudson Parks John Ridgewell Strategic Planning Allan Dallimore Environmental Health Lyndon Ross | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE 28/2 Only one consultant has replied for tender - Atkins. 7/3 Atkins have been appointed to carry out the study; an inception meeting with the steering group will be arranged. | |

| | | Highways Dave Whetter | |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 10/03/05 | New Flag Poles Tourist Information Centre The siting of 5 new flagpoles with international flags will give a welcome to visitors and enhance the towns appeal as a tourist destination. | Econ Development Andrew Highway Tourism Paul Hudson | Funding for this work was agreed on 10/2/05 at the TCMG from the Area Forum Town Centre Budget. After advice it was established that a planning application is not required in this instance. 16/5 A site meeting of CCBC officers was held, it was agreed to erect 4 not 5 flag poles due to location constraints and cost. Agreement has been reached for CCBC's Street Lighting engineers to install the flagpoles. |
| 20/06/05 | Flower Festival Caerphilly Town Centre The 'Wales In Bloom' entry for the town has the potential to build into a larger flower festival attracting more visitors from outside the County Borough. | Parks John Ridgewell Tourism Paul Hudson Econ Development Andrew Highway | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE6/3 The Town Council have agreed a donation of £150 to the Floral Society for this event; they will also make a financial contribution once again towards the 'Caerphilly In Bloom' flower displays. |
| 27/07/05 | Provision of Taxi Ranks Caerphilly A working group has been established to look at the location of taxi ranks within the Town Centre. | Licensing Paul Hotchkiss Transportation Justin Cooper Highways Dave Earey Community Safety Alun Jones Econ Development | PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE Legal notices and press notices are being processed. Issue Closed 28/2 |

| | | Andrew Highway Police Ins Williams | |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 01/09/05 | Paint Litterbins & Railings David Williams Park As one of the focal points of Caerphilly is David Williams Park which attracts a large number of visitors. To maintain its profile and continue to improve its facilities the railings and litterbins are in need of repainting. | Parks John Ridgewell | The work will be carried out using the funding allocated to Town Centres in the 'Core Maintenance Budget' 27/1 The work will be completed in the Spring for the start of the tourist season. |
| 01/09/05 | Replace Wooden Bench Tops David Williams Park As one of the focal points of Caerphilly is David Williams Park which attracts a large number of visitors. To maintain its profile and continue to improve its facilities the wooden bench tops are in need of replacement. | Parks John Ridgewell | The work will be carried out using the funding allocated to Town Centres in the 'Core Maintenance Budget' 27/1 The work will be completed in the Spring for the start of the tourist season. |
| 01/09/05 | Renovate Lighting Columns On The Artwork St Fagan's Street This feature was originally conceived as a definitive piece of artwork to act as a gateway into the town. The lighting is no longer operational and the feature looks dated. | Strategic Planning Allan Dallimore | An assessment will be made of the structure and a programme of work considered to repair the lights and update the aesthetic appearance. The work will be funded through the Town Centres allocation of the Core Maintenance Budget. |
| 01/09/05 | Bench In Poor Repair OS Refresh – Cardiff Road The bench OS Refresh is in a poor condition and needs to be replaced or repaired. | Strategic Planning Allan Dallimore | A new 'Ollerton' bench will be ordered using the funding allocated to Town Centres in the 'Core Maintenance Budget', two designs have been submitted by 'Siren'. After consideration it was felt that these designs did not reflect the character of existing street furniture, alternative designs are been sought. |

| 01/09/05 | Repaint Artwork TextStockland ST / Windsor St / St Fagan's STOver the course of time the writing has faded andlost its colour, this reduces the artworks impact. | Strategic Planning Allan Dallimore | The text will be repainted using the funding allocated to Town Centres in the 'Core Maintenance Budget'. |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 22/09/05 | Lighting At The Cenotaph Castle StreetThe lighting units fitted were originally designed to highlight the Cenotaph. Since their original installation the lights have stopped working. This | Strategic Planning Allan Dallimore | A site visit will be made to assess the condition of the lighting units. |
| 26/09/05 | Reinstatement Of Grass Bank Castle Street The Town Clerk has expressed concern that the standard of work in reinstating the grass bank is of a poor quality. The land is pitted and holed with weeds mixed in with the grass seed. | Highways Brian Elliot | Capita Symonds the contractor has agreed to make a site inspection to consider the issues raised. The inspection revealed: • Evidence of rutting & scouring • Stones preventing grass growth • Extensive weed coverage • Daffodils requiring reinstatement 27/2 The contractor has been written to by CCBC engineers regarding the defects. |
| 27/09/05 | Cyclists and Pedestrian Conflict Castle Street OS Caerphilly Castle Complaints have been received that the cyclists using the new cycle route are causing danger to pedestrians. | Police Ins Williams Highways Brian Elliott | The Police have looked at the issue and requested consideration to be given to installing a defining barrier between the pavement and the cycle track. In addition they have suggested that a kerb marked with coloured paint be installed so there is a clear differentiation between the cycle track and the pavement. The Police continue to monitor the conflict between cyclists and pedestrian's O/S the Castle in the course of regular patrol duties. |

| 05/10/05 | Graffiti OS Public Toilets | Cleansing | Highways officers will also monitor the use of this area. 27/2 paving slabs will be laid to clearly disseminate the two areas. The probation service will attend and clean |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Station Terrace The area is used by skateboarders and as a direct consequence is subject to graffiti. | Tony White Community Safety Howard Rees | the area. Consideration will be given to using the Community Safety Wardens to help monitor this area. 9/1 The Community Wardens have observed the area with a negative result. 27/2 It may be possible to realign the CCTV camera to record this area. |
| 10/10/95 | Footfall Counters Caerphilly As part of the process of health checking Town Centres accurate statistical information on pedestrian flow levels are vital. | Econ Development Andrew Highway Regulatory Planning Tim Stephens | A tender process was undertaken, from it Footfall the UK's market leader in pedestrian flow counting has been engaged. Specsavers in Cardiff Road have been approached to host the equipment but have declined due to the need for a 'side agreement' between CCBC and themselves. Planning consent is not required as the monitor is regarded as 'de minimis' Lloyds TSB have been asked to consider hosting the footfall equipment; the matter has been referred to their property department and the landlord of the building for further consideration. The legal department is proceeding with agreeing the necessary legal contracts between landlords, tenants, Footfall & CCBC. |

| 24/11/05 | Provision Of A Pedestrian CrossingCardiff Road / Park LaneA request has been made from local retailers for consideration to be given to installing a pedestrian crossing in Cardiff Road near its junction with Castle Street. | Highways Lee Evans Transportation David Earey | A site assessment will be carried out. |
|----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------|
| 09/10/05 | Provision Of Improved Lighting Cardiff Road – OS HSBC Local retailers have asked that consideration be given to improving the lighting at Cardiff Road near its junction with Castle Street, in view of the presence of a number of banks with cash machines. | Highways Lee Evans | Site surveyed adequate lighting is in place. Issue Closed 28/2 |
| 09/01/06 | CCTV Footage Reference Damage Caused 24/12Cardiff RoadOn Christmas Eve a number of shop windows were smashed and damage caused to premises. It has been requested by the CIRP that the CCTV records be checked to see if the incident was recorded. | Community Safety Graham Thomas | |
| 11/01/06 | Standing Water On The Footway Cardiff Road The chair of the CIRP has raised the issue of excess water on the pavement OS his shop 'The Scouce' in Cardiff Road and the other premises on Cardiff Rd in between 'The Scouce' and Windsor Street. The water seems to flow from 'down pipes' onto the pavement and then fail to drain off the highway. | Highways Steve Hodges | A service request has been raised (SR218136). 27/2 Work will be undertaken on the carriageway. |

| 31/01/06 | <u>Clean Area Under The Railings</u> <u>The Piccadilly</u> An observation was received that the area under the railing could benefit from cleaning. | Cleansing Tony White | The Probation Service will clean the area. 28/2 Work completed. Issue Closed 28/2 |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 07/02/06 | Road Works Mountain RoadThe introduction of 3 way traffic signals has caused problems regulating the traffic flow at peak times. This caused extensive disruption to the town centre during the morning and evening rush hour. | Highways Lee Evans | 7/2 The signals will be in place for a period of 4 weeks. Engineers have visited the site and amended the signal timings to allow traffic to flow better at peak times. 8/9 Highway engineers report that capacity improvement has greatly reduced delay times. 20/3 Two way signals now in operation to reduce delays. |
| 07/02/06 | FlypostingCardiff RoadMany utility boxes are covered in flyposting to the detriment of the street scene. | Cleansing Tony White | The Probation Service will attend and remove. |
| 09/02/06 | Cleansing IssuesLawrence Street – RO The PiccadillyLocal retailers have complained that the area to the rear of their premises, which customers use for parking, is littered with rubbish and dog fouling. | Cleansing Tony White Environmental Health Lyndon Ross | Cleansing officers will attend and remove rubbish. In addition enforcement officers will look at the dog fouling issues. Issue Closed 28/2 |
| 09/02/06 | Youth Annoyance Lawrence Street – RO The Piccadilly Local retailers have highlighted a problem with youths hanging around the rear of the shops causing an annoyance. | Police Ins Williams | Police officers will attend periodically to monitor the situation. Issue Closed 28/2 |

| 09/02/06 | Access Only Sign Lawrence Street- RO The Piccadilly Local retailers have requested an 'Access Only' sign in Lawrence Street to deter drivers using it as a short cut to avoid the traffic lights. | Transportation Dave Earey | A similar complaint was received about 2 years ago; investigations showed that the lane was used infrequently. A new survey will be conducted. 10/2 The Police have suggested that given the problems of commuters using the lane from Pontygwindy Road into Lawrence Street to avoid rush hour traffic and the traffic lights, the lane could become a one- way street against the flow of this illegal traffic. |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 09/02/06 | Damage Traffic Sign Castle Street / B4600 The Town Clerk has brought to officer's attention a sign at the location, which has been damaged during Highways work. | Transportation Dave Earey | |
| 02/03/06 | Stone Dislodged On Footpath Castle St Caerphilly A large stone has become dislodged on the footpath opposite TIC. | Highways Steve Hodges | 2/3 SR 225995 was referred to the Highway Inspector for action as necessary. Stone replaced. 30/3 Issue Closed |
| 02/03/06 | Bogus E Mail Request Caerphilly Independent Retail Partnership The chair of CIRP has received an e-mail request, asking them to look after surplus investment funding in its bank account. | Community Safety Mike Workman | Trading standards officers have investigated the matter the e-mail is a variation of the long running Nigerian scam. The Office of Fair Trading has been running an awareness campaign throughout February, their web site details & leaflets giving information on how to recognise and deal with scams have been forwarded to the partnership. Issue Closed 2/3 |

| 06/03/06 <u>Illegal Sign</u> <u>Twyn Community Centre</u> The Town Clerk has expressed concern that the blue 'RISE' sign is on the outer wall of Twyn Community Centre in Caerphilly without consent. | Regulatory Planning Tim Stevens | Planning Enforcement officers will look at the legality of the sign. |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|----------------------------------------------------------------------|
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------|----------------------------------------------------------------------|